

Resources for Congregate Settings

The following resources are available to your facility. If you would like to learn more about any of these supports, please email your Relationship Manager, Logan Roy at: logan.roy@nygh.on.ca

On-site vaccination clinics for residents and staff

If you are interested in arranging an on-site vaccination clinic, please contact **Brooke Vickery** (brooke.vickery@nygh.on.ca) to schedule a logistics call.

Appointments are also available for staff at our community vaccination clinics. To find a clinic, visit our website at: [COVID-19 Vaccination | North York General Hospital \(nygh.on.ca\)](https://www.nygh.on.ca/COVID-19-Vaccination)

PCR testing for staff members – North York Cough, Cold and COVID Test Clinic

Address: 555 Finch Avenue W (West entrance)

Hours: Monday – Friday (12 p.m. to 8 p.m.) and Saturday – Sunday (10 a.m. – 6 p.m.)

Staff members who test positive for COVID-19 will receive a phone call from a clinic team member. Please answer phone calls from BLOCKED or UNKNOWN numbers.

Book an appointment online at: [COVID Testing | North York General Hospital \(nygh.on.ca\)](https://www.nygh.on.ca/COVID-Testing)

Mobile Enhancement and Support Team (MEST)

MEST is an OH Central-funded program **available until March 31, 2022**. Hosted out of NYGH, MEST provides staffing support (RN, RPN, PSW) to stabilize LTCH, RH, and other congregate settings experiencing staffing shortages.

Homes are required to fill out 2 decision-making forms to be considered for MEST and the NYGH Team will meet with the prioritized home to deploy staff within 0-72 hours over a 2-week period.

Contact: **Richard Tang** (richard.tang@nygh.on.ca)

LTC+ (only available to Long Term Care Homes)

Do you need support to manage a resident's urgent medical issues?

LTC+ provides 24/7 access to virtual consultations with physicians at NYGH who specialize in caring for elderly patients and/or palliative and supportive care. To speak to a specialist in Internal Medicine or Palliative Care for advice and consultation, please advise LTC primary care providers to call: **1-855-LTC-PLUS (1-855-582-7587)**

NYGH IPAC Hub

The NYGH IPAC Hub provides specialized guidance and support for infection prevention and control (IPAC) practices, including outbreak management and training/education for staff.

If you are experiencing an increased number of COVID-19 cases amongst staff and residents, please email ipac.swat@nygh.on.ca

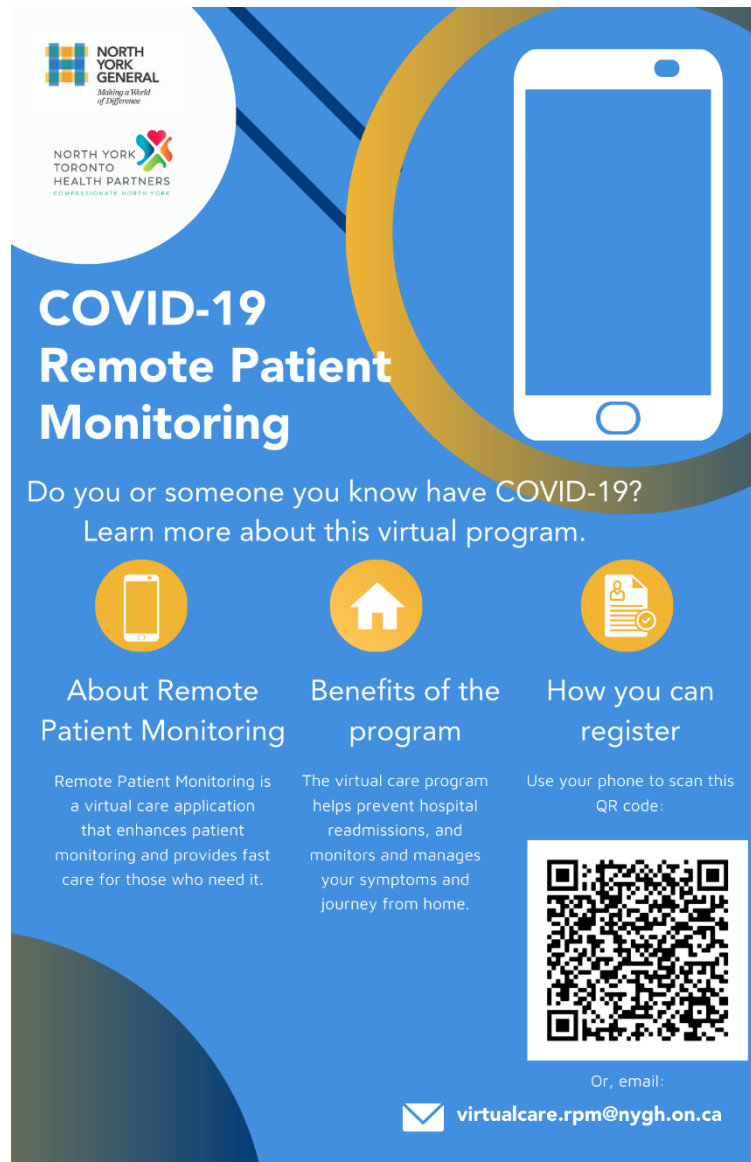
COVID-19 Remote Patient Monitoring

NYGH has established a Remote Patient Monitoring virtual care program, which provides enhanced symptom monitoring and rapid care for those with COVID-19.


The program is operated by an app called Vivify. Once the app is downloaded, the Remote Patient Monitoring team (nurses & physicians) will review the patient's progress through a series of questions. Next, they will either continue to monitor patients at home, or determine they need to be transferred to the Emergency Department for further assessment.


To refer someone to the program, please fill out the online referral form:

[NYGH: Remote Self-Monitoring](#)




The flyer features a blue background with a white smartphone icon on the right side. At the top left, there are logos for North York General and North York Toronto Health Partners. The main title 'COVID-19 Remote Patient Monitoring' is in large white font. Below the title, a question asks 'Do you or someone you know have COVID-19?' followed by 'Learn more about this virtual program.' Three circular icons (a smartphone, a house, and a document with a checkmark) represent the sections: 'About Remote Patient Monitoring', 'Benefits of the program', and 'How you can register'. Each section has a short paragraph of text. A QR code is located in the bottom right, with the text 'Use your phone to scan this QR code:' above it. At the very bottom, there is an email icon and the address 'virtualcare.rpm@nygh.on.ca'.


 NORTH YORK GENERAL
Making a World of Difference


 NORTH YORK TORONTO HEALTH PARTNERS
COMPASSIONATE NORTH YORK


COVID-19 Remote Patient Monitoring


Do you or someone you know have COVID-19?
Learn more about this virtual program.

 **About Remote Patient Monitoring**
Remote Patient Monitoring is a virtual care application that enhances patient monitoring and provides fast care for those who need it.

 **Benefits of the program**
The virtual care program helps prevent hospital readmissions, and monitors and manages your symptoms and journey from home.

 **How you can register**
Use your phone to scan this QR code:



Or, email:
 virtualcare.rpm@nygh.on.ca